



# Return Policy

Bulletin

100-004

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## **CAPACITOR CONTROL SOCKETS & BRACKETS**

Are special order and cannot be returned except under warranty conditions when authorized by the Seller.

## **CAPACITOR SWITCH JUNCTION BOXES & WIRING**

Are special order and cannot be returned except under warranty conditions when authorized by the Seller.

## **SECONDARY ENCLOSURES**

Are special order and cannot be returned except under warranty conditions when authorized by the Seller.

## **SECONDARY BUS ENCLOSURES**

Are special order and cannot be returned except under warranty conditions when authorized by the Seller.

## **UNI-SAF JUNCTION BOXES**

Return of standard stock junction boxes may be allowed, subject to a \$10.00 per unit inspection and repackaging charge and a 20% restocking charge provided the following conditions are met:

1. Junction box(es) must be in new condition in the original unopened carton.
2. Junction box(es) must not be freight damaged.
3. Purchaser must request return not more than three months after the date of the original shipment.
4. Purchaser must have written permission to return the junction box(es). Return authorization expires if the junction box(es) are not received at the factory within thirty days after the date the return authorization is issued.
5. Purchaser must return the junction box(es) freight prepaid and properly packaged to prevent freight damage.

## **SAFEFRONT PAD-MOUNTED EQUIPMENT**

Are special order and cannot be returned except under warranty conditions when authorized by the Seller.

## **SAFEFRONT WALL-MOUNTED EQUIPMENT**

Are special order and cannot be returned except under warranty conditions when authorized by the Seller.

## **PRIMARY ENCLOSURES**

Are special order and cannot be returned except under warranty conditions when authorized by the Seller.

## **LIVE TERMINAL PAD-MOUNTED EQUIPMENT**

Are special order and cannot be returned except under warranty conditions when authorized by the Seller.

## **LIVE TERMINAL WALL-MOUNTED EQUIPMENT**

Are special order and cannot be returned except under warranty conditions when authorized by the Seller.

## **BUSHINGS**

Return of standard stock bushings may be allowed, subject to a \$35.00 per unit inspection, test and repackaging charge and a 20% restocking charge provided the following conditions are met:

1. Bushing(s) must be in new condition in the original unopened carton.
2. Bushing(s) must not be freight damaged.
3. Purchaser must request return not more than three months after the date of the original shipment.
4. Purchaser must have written permission to return the bushing(s). Return authorization expires if the bushing(s) are not received at the factory within thirty days after the date the return authorization is issued.
5. Purchaser must return the bushing(s) freight prepaid and properly packaged to prevent freight damage.



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### INSULATORS

Return of standard stock insulators may be allowed, subject to a \$10.00 per unit inspection, test and repackaging charge and a 20% restocking charge provided the following conditions are met:

1. Insulator(s) must be in new condition in the original unopened carton.
2. Insulator(s) must not be freight damaged.
3. Purchaser must request return not more than three months after the date of the original shipment.
4. Purchaser must have written permission to return the insulator(s). Return authorization expires if the insulator(s) are not received at the factory within thirty days after the date the return authorization is issued.
5. Purchaser must return the insulator(s) freight prepaid and properly packaged to prevent freight damage.

### FUSE MOUNTINGS

Return of standard stock fuse mountings may be allowed, subject to a \$25.00 per unit inspection, test and repackaging charge and a 20% restocking charge provided the following conditions are met:

1. Fuse Mounting(s) must be in new condition in the original unopened carton.
2. Fuse Mounting(s) must not be freight damaged.
3. Purchaser must request return not more than three months after the date of the original shipment.
4. Purchaser must have written permission to return the fuse mounting(s). Return authorization expires if the fuse mounting(s) are not received at the factory within thirty days after the date the return authorization is issued.
5. Purchaser must return the fuse mounting(s) freight prepaid and properly packaged to prevent freight damage.

### OTHER PRODUCTS

Products not listed above are special order and cannot be returned except under warranty conditions when authorized by the Seller.